

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)

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The Aging and Disability Services Division (ADSD) Community Service Options Program for the Elderly (COPE) provides services to seniors to help them maintain independence in their own homes as an alternative to nursing home placement. COPE services can include the following non-medical services: Case Management, Homemaker, Social Adult Day Care, Adult Companion, Personal Emergency Response System, Chore, Attendant and Respite.

The program accepts applications from persons 65 years and older throughout Nevada who:

- Are at risk of nursing home placement within 30 days without provision of services;*
- Have income up to \$2,923 per month and/or Assets \$10,000 Individual/\$30,000 Couple; and*
- Meets a level of care criteria for a nursing facility.*

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)- CASELOAD STATISTICS

June-11

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)	May-11	Jun-11	Change from Prior Month	Jun-10	Change from Prior Year	FY09		FY10		FY11 YTD	
						Total	Average	Total	Average	Total	Average
APPLICATIONS											
Total New Applications Received & Processed ¹	9	13	44%	34	-62%		42		34		25
Referrals (%)	33%	31%	-3%	12%	19%		8%		12%		31%
Approved (%)	11%	31%	20%	82%	-52%		42%		54%		21%
Dropped or Ineligible (%) ⁶	22%	8%	-15%	6%	2%		21%		20%		29%
(Top 4 Dropped/Ineligible Reasons %)^{7 & 9}											
1 Financially Ineligible	0%	0%	0%	50%	-50%		44%		26%		17%
1 Refused Services	0%	0%	0%	0%	0%		17%		19%		7%
2 LOC too high/low	0%	0%	0%	0%	0%		13%		15%		2%
4 Nursing Home Placement	0%	0%	0%	0%	0%		8%		14%		0%
WAITLIST/PENDING APPLICATIONS - PRIORITY²											
Total People Waiting	3	4	33%	0	0%		11		4		4
<= 90 Days (%) Under 90 Days	100%	100%	0%	100%	0%		85%		97%		96%
>= 90 Days (%) Over 90 Days	0%	0%	0%	0%	0%		15%		3%		4%
Average Days Wait Time	9	18	100%	0	0%		51		26		28
Maximum Days Wait Time	13	38	192%	0	0%		172		47		45
WAITLIST/PENDING APPLICATIONS - NON- PRIORITY²											
Total People Waiting	0	0	0%	0	0%		0		0		0
<= 90 Days (%) Under 90 Days	0%	0%	0	0%	0		0		0		0
>= 90 Days (%) Over 90 Days	0%	0%	0	0%	0		0		0		0
Average Days Wait Time	0	0	0%	0	0%		0		0		0
Maximum Days Wait Time	0	0	0%	0	0%		0		0		0
REFERRAL TO ON GOING STATUS - PRIORITY³											
Total Clients	0	0	0	0	0		0		0		0
Average Days	0	0	0	0	0		0		0		0
Maximum Days	0	0	0	0	0		0		0		0
REFERRAL TO ON GOING STATUS - NON-PRIORITY³											
Total Clients	0	0	0	0	0		0		0		0
Average Days	0	0	0	0	0		0		0		0
Maximum Days	0	0	0	0	0		0		0		0
REFERRAL TO WAITLIST STATUS - PRIORITY⁴											
Total Clients	0	0	0	0	0		0		0		0
Average Days	0	0	0	0	0		0		0		0
Maximum Days	0	0	0	0	0		0		0		0
REFERRAL TO WAITLIST STATUS - NON-PRIORITY⁴											
Total Clients	0	0	0	0	0		0		0		0
Average Days	0	0	0	0	0		0		0		0
Maximum Days	0	0	0	0	0		0		0		0
CASELOAD											
Total Budgeted Caseload ⁸	192	193	1%	187	3%		181		184		190
Special Session Reduced Budgeted Caseload ⁸	130	131	-32%	125	-30%		N/A		125		128
Total Current Caseload ⁵	44	40	-9%	96	-58%		132		103		56
LEAVERS											
Total # of Closed Cases ⁶	8	7	-13%	23	-70%		19		23		12
(Top 4 Closure Reasons %)^{7 & 9}											
1 Death of Client	0%	0%	0%	9%	-9%		26%		5%		1%
2 Nursing Home Placement	0%	0%	0%	4%	-4%		16%		9%		1%
3 Referred to Other Waiver	0%	0%	0%	48%	-48%		5%		40%		26%
4 Financially Ineligible	0%	0%	0%	9%	-9%		3%		7%		2%

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						Total	Average	Total	Average	Total	Average

- ¹ Total New Applications Received and Processed includes the following statuses: Referrals, Denied, Waitlist and Approved.
 - ² The Waitlist/Pending Application is currently a total Waitlist number and will be broken out in Priority versus Non Priority in the future because the report will be created in the Social Assistance Management System (SAMS).
 - ³ Referral to On Going is the Wait Time from the Application Date of Referral to the effective date of Approved. This information will be reported in the future because the report will be created in SAMS.
 - ⁴ Referral to Waitlist is the Wait Time from the Date of Referral to the first day on current Waitlist as of the end of the reporting month. This information will be reported in the future because the report will be created in SAMS.
 - ⁵ Total Current Caseload includes the following statuses: Approved and On Going.
 - ⁶ The FY 09 numbers do not represent the correct Denied and/or Closed counts. This has been corrected in our database.
 - ⁷ As of 7-1-09 the % of each reason is compared to the total number of Denied or Closed cases, respectively, for the month.
 - ⁸ As of March 1, 2010, the Special Session Reduced Budgeted FY 2010 is in effect.
 - ⁹ Due to database problems we are unable to track reasons for Denied and Closed for the months of November 2010 through March 2011.
- N/A = Information Not Available.